

# **FY 2016 USDA Food for Progress (FFPr) and McGovern-Dole School Feeding (MGD) Solicitation Cycle March 24, 2015**

# **FY 2015 AWARDS**

**Nicola David Sakhleh**  
**Branch Chief, Food for Development Branch**

# FY 2015 AWARDS

## FY 2015 TARGET COUNTRIES

Food For Progress (3)	McGovern-Dole (6)
Benin	<u>New Projects</u>
Dominican Republic	Cote d' Ivoire
Ghana	Mozambique
	Rwanda
	<u>Existing Projects (Continuations)</u>
	Honduras
	Mozambique
	Sierra Leone

# FY 2015 AWARDS

## Total Proposals Submitted: 33

<b>Food For Progress (16 Total Proposals Submitted)</b>	<b>McGovern-Dole (17 Total Proposals Submitted)</b>
Benin ( 6)	Cameroon (1)
Dominican Republic (6)	Cote d' Ivoire (3)
Ghana ( 3)	Guinea-Bissau (1)
Senegal (1)*	Honduras (2)
	Mali (1)
	Mozambique (4)
	Nicaragua (1)
	Panama (1)
	Rwanda (2)
*Continuation	Sierra Leone (1)

# FY 2015 Resources Available

Food for Progress		McGovern-Dole
Transportation:	\$47 million	<p style="text-align: center;"><b>\$185 Million</b> (Commodity, Transportation, Activities, Admin Costs)</p>
Commodity:	\$152 million	
Admin:	\$14 million	
Total: \$213 million		Total: \$185 million

# FY 2015 AWARDS

## TIME TABLE FOR AWARDS

<b>End of - March 2015</b>	<b>Finalize Proposal Reviews</b>
<b>Late - April 2015</b>	<b>Finalize Panel Reviews</b>
<b>Mid - May 2015</b>	<b>Announce Awards</b>
<b>Mid - September 2015</b>	<b>Signed Agreements</b>

# **FY 2016 USDA Food for Progress (FFPr) and McGovern-Dole School Feeding (MGD) Solicitation Cycle March 24, 2015**

# FAS SIGNATURE PROCESS IMPROVEMENT – APPLICATION PROCESS FOR USDA FOOD ASSISTANCE PROGRAMS

Foreign Agricultural Service – Office of the Chief Operating Officer



Project Background	3
Business Process Improvement Tool	5
Lean Six Sigma Execution and Results	7
Next Steps	12
Feedback, Questions and Answers	14



# USDA

## PROJECT BACKGROUND



# Customer Feedback

- FAS has added several requirements to proposals that require additional labor hours
- Improvements in the electronic application system may reduce labor hours
- Survey results and communications yielded a recommendation to simplify the application process



# Business Case and Strategic Alignment

## Business Case

- Reduce labor hours for McGovern-Dole and Food for Progress
  - ✓ Benefit food-insecure individuals in developing countries
  - ✓ Resources able to work on other food aid projects

## Strategic Alignment

- Supports FAS Strategic Plan, Management Initiative III:
  - ✓ Increase Access to FAS Programs and Services by evaluating program application processes to ensure fairness

# USDA

## BUSINESS PROCESS IMPROVEMENT TOOL



# Definition of Lean Six Sigma

Lean Six Sigma is a managerial approach that combines Six Sigma methods and tools and the lean manufacturing/lean enterprise philosophy, striving to eliminate waste of physical resources, time, effort and talent, while assuring quality in production and organizational processes.



## Benefits of Using Lean Six Sigma

### Lean Sigma

- ✓ Improves Process and System Efficiency
- ✓ Improves Process Flow and Stability
- ✓ Eliminates Waste
- ✓ Method of Operation
- ✓ Focuses on Value for Operation

### Six Sigma

- ✓ Improves Process Effectiveness
- ✓ Reduces Variation
- ✓ Improves Yield
- ✓ Problem Solving Method
- ✓ Focuses on Quality for Customer

**FAS will use a combination of Lean Sigma and Six Sigma to improve the Application Process for USDA Food Assistance Programs**

# USDA

## LEAN SIX SIGMA EXECUTION AND RESULTS (AS OF 3/20/15)



# Define Execution

**Define** the problem, improvement activity, opportunity for improvement, the project goals, and customer (internal and external requirements)

## 1. Formed Working Group

- Experienced facilitator
- Representatives from each of the Food Assistance Programs
- Analytical and frontline employees who understand proposal application process
- An administrator



www.shutterstock.com - 115871482

## 2. Created Charter

- Outlined business need, voice of the customer (VOC), and high-level strategic objectives to align with FAS's Strategic Plan

Signature Process Improvement (SPI) Application Process for USDA Food Assistance Programs

Team Member	Role	Affiliation	Area	Signature	Printed	Initial	Date
John Conroy	Signature/Charter	USDA	Approver	[Signature]	2/26/2018	JAC	2/26/2018
Michelle Johnson	Signature/Charter	USDA	Approver	[Signature]	2/26/2018	MJ	2/26/2018
Scott Wilson	Signature/Charter/Build	USDA	Approver	[Signature]	2/26/2018	SW	2/26/2018
Michelle Johnson	Signature/Build	USDA	Approver	[Signature]	2/26/2018	MJ	2/26/2018
Scott Wilson	Signature/Build	USDA	Approver	[Signature]	2/26/2018	SW	2/26/2018

**Charter**

The SPI project is a high-level project that is designed to improve the application process for USDA Food Assistance Programs. The project is a high-level project that is designed to improve the application process for USDA Food Assistance Programs. The project is a high-level project that is designed to improve the application process for USDA Food Assistance Programs.

**Business Need:** The business need for this project is to improve the application process for USDA Food Assistance Programs. The business need for this project is to improve the application process for USDA Food Assistance Programs.

**Customer:** The customer for this project is the USDA Food Assistance Programs. The customer for this project is the USDA Food Assistance Programs.

**Business Requirements:** The business requirements for this project are to improve the application process for USDA Food Assistance Programs. The business requirements for this project are to improve the application process for USDA Food Assistance Programs.

**Measure:** The measure for this project is the number of applications processed. The measure for this project is the number of applications processed.

**Target:** The target for this project is to reduce the number of applications processed. The target for this project is to reduce the number of applications processed.

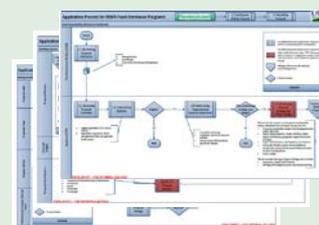
## 3. Identified Process and Requirements

- Created a S-I-P-O-C (Suppliers, Inputs, Processes, Outputs, Customers)



## 4. Illustrated "High-Level" As-Is Process Maps

- Determining Eligibility, Planning and Development
- Creating and Writing Proposal
- Submitting Proposal

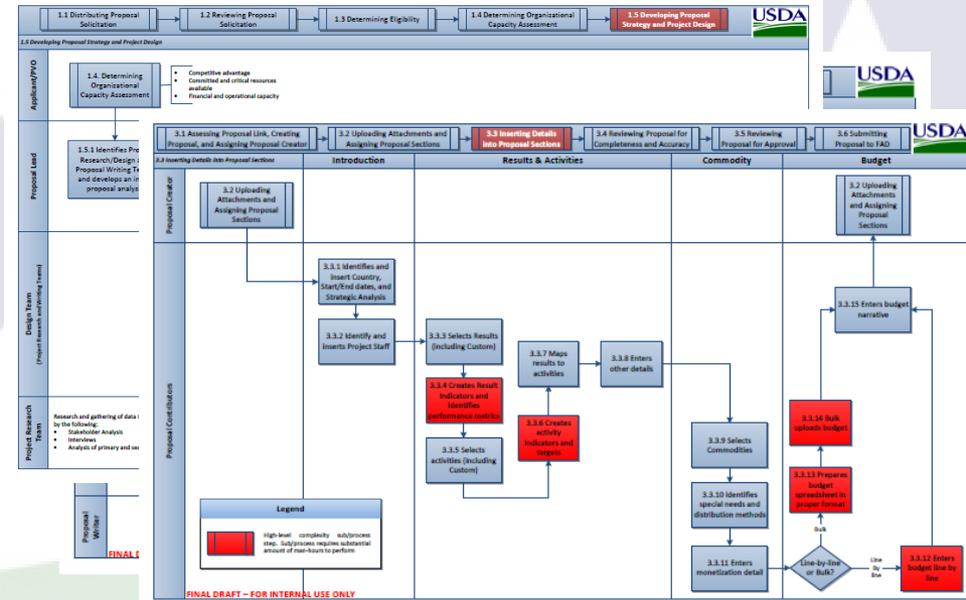


# Measure Execution

## Measure process performance

### 1. Created "Level 2" Process Maps

- These maps show the process in more detail with focus on the cross functional relationships between stakeholders and the work they do



### 2. Identified Variation and Process Complexity

- The Working Group hypothesized that these parts of the process is where most applicants extend the most labor hours

Process Complexity by Process Phase	
Process Phase	Complex Process Step
Determining Eligibility, Planning and Development	Developing Proposal Strategy and Project Design
Creating Writing Proposal	Creating Application Content
Submitting Proposal	Inserting Details into Proposal Sections

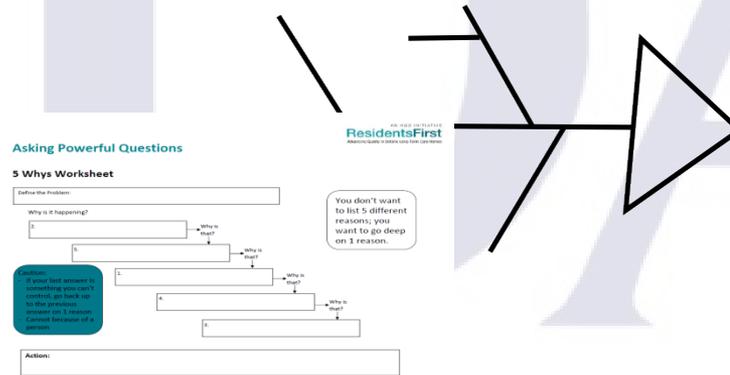


# Analyze Execution

**Analyze** the process to determine root causes of variation, poor performance (defects).

## 1. Determined Root Cause

- 5 Whys
- Ishikawa (“Fishbone”) Diagram



### Root Causes

- ✓ Level of depth of information required by Proposal Solicitation Guidance
- ✓ Lack of information in Proposal Solicitation Guidance
- ✓ FAIS Platform limitations and system inefficiencies

## 2. Process Validation

- Interviews
- Focus Groups



# Improve Execution

Improve process performance by addressing and eliminating the root causes.



**WE ARE HERE**

## 1. Recommended Possible Solutions

- 3<sup>rd</sup> Party Monetization Analysis
- Specify potential commodities that need to be monetized
- Provide specific guidance on overall program priorities
- Only require narrative budget and budget summary for the proposal stage. (Detailed line-by-line) budget will only be required during proposal negotiations
- Clarify and improve FAIS entry work instructions and guidance
- Have PVO attach a document listing the results and indicators and targets

## 2. Prioritize Recommended Possible Solutions

- Prioritization Matrix
- Possible solutions against the following criteria:
  - Reduction of labor hours (applicant)
  - Increase in Integrity (of Proposal Solicitation)
  - Ease in Implementation
  - Lower Cost (to implement)

Page 1 Solutions and Impact Matrix (Prioritization)

Change Item: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20

Item #	Process Step	Change Description	Impact				Overall Impact
			Reduction of labor hours	Increase in Integrity	Ease in Implementation	Lower Cost	
1	2.1.1 Providing Informational Cost and Benefit	of each implementation activity	10	100	1	100	100
2	2.1.2 Providing Informational Cost and Benefit	Specify potential commodities that need to be monetized	10	100	1	100	100
3	2.1.3 Providing Informational Cost and Benefit	Provide specific guidance on overall program priorities	10	100	1	100	100
4	2.2.1 Providing Informational Cost and Benefit	Only require narrative budget and budget summary for the proposal stage	1	10	100	1	100
5	2.2.2 Providing Informational Cost and Benefit	Clarify and improve FAIS entry work instructions and guidance	1	10	100	1	100
6	2.2.3 Providing Informational Cost and Benefit	Have PVO attach a document listing the results and indicators and targets	1	10	100	1	100
7	3.1.1 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
8	3.1.2 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
9	3.1.3 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
10	3.1.4 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
11	3.1.5 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
12	3.1.6 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
13	3.1.7 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
14	3.1.8 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
15	3.1.9 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
16	3.1.10 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
17	3.1.11 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
18	3.1.12 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
19	3.1.13 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100
20	3.1.14 Identifying and Assessing Needs	Identify and assess needs	10	100	1	100	100



# USDA

## NEXT STEPS



# Next Steps

## 1. Gather Feedback



## 2. Implement Solutions and Devise “To-Be” Process

## 3. Disseminate Solicitation Proposal Guidance

- May 1, 2015

## 4. Control the Application Process

- **Control** the improved process and future process performance
- Internal Standard Operating Procedures (SOPs)



e, or timing of the work in an approved work before a subsequent stage may begin during and a performance monitoring plan; if applicable; and contracts, prior to award; of the individuals or organizations that will for required evaluations and other ing the names, roles and responsibilities of frequent changes or absences; and the work during the period of performance.

**B. ESTIMATED FUNDING:** FAS expects to award approximately \$250 million under the FFP program in FY 2015. This number may change based on estimated freight and commodity costs.

**C. AWARD SIZE:** Cooperative agreements provided under the FFP program typically average \$10-\$15 million. FAS is encouraging proposals for 5 year implementation which are expected to range from \$20-\$50 million.

**D. EXPECTED NUMBER OF AWARDS:** FAS typically awards 6 to 8 FFP grants annually.

**E. ANTICIPATED START DATE:** Funded projects are anticipated to start in September 2015.

**F. PERIOD OF PERFORMANCE:** For new programming, FAS seeks proposals for implementation over a 5 year period.

# USDA

## FEEDBACK, QUESTIONS AND ANSWERS



# Feedback, Questions and Answers



Please send questions to Eric Stukes at:  
[Eric.Stukes@fas.usda.gov](mailto:Eric.Stukes@fas.usda.gov) or at 202-649-3871

# **FY 2016 USDA Food for Progress (FFPr) and McGovern-Dole School Feeding (MGD) Solicitation Cycle March 24, 2015**



# **FY 2016 Solicitation**

**Debbie Pfaff**  
**Branch Chief**  
**School Feeding and**  
**Humanitarian Branch**

# **FY 2016 Timeline**

- **Release of FY 2016 Solicitation: May 2015**
- **Proposals due: August 2015**
- **Awards to be announced: March 2016**
- **Agreements to be signed by mid-Sept. 2016**

# McGovern-Dole International Food for Education and Children Nutrition Program



# McGovern-Dole Funding Request for FY 2016: \$191.6 Million



# McGovern-Dole Country Selection Criteria

- **Priority Country Determination Factors:**
  - **Income** – Per capita below \$4,125 (*World Bank*)
  - **Malnutrition** – > 20% of children under age 5 are stunted (*World Health Organization*)
  - **National literacy rate** – Adult literacy rate < 80% (*UNESCO*)
- **Other Considerations during review process:**
  - Government commitment to education
  - Absence of civil conflict
  - USDA Post coverage and ability to monitor agreements
  - Coordination with other donor strategies

# Possible McGovern-Dole Priority Countries for FY 2016

Africa	Asia	Latin America and Caribbean
Cameroon	Burma	Guatemala
Ethiopia	Cambodia	Haiti
Guinea-Bissau	Laos	Nicaragua
Kenya	Philippines	
Liberia		
Malawi		
Mali		
Tanzania		

## Improved Literacy of School-Age Children



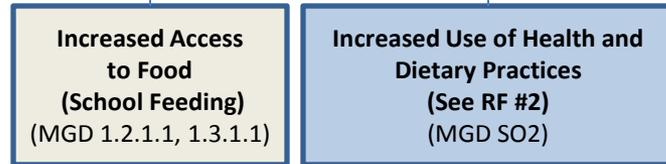
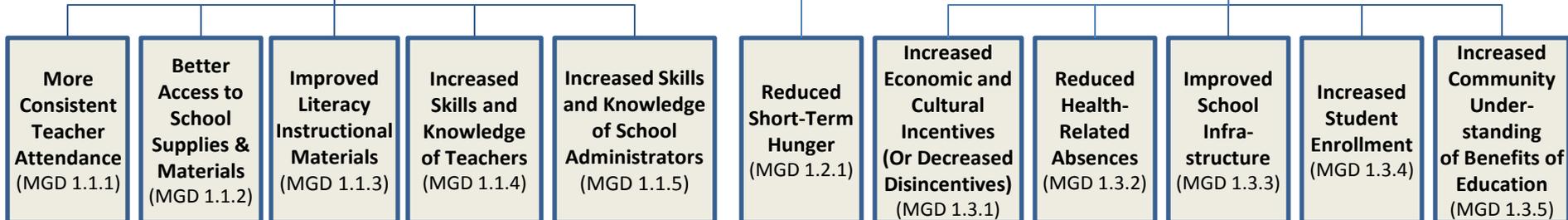
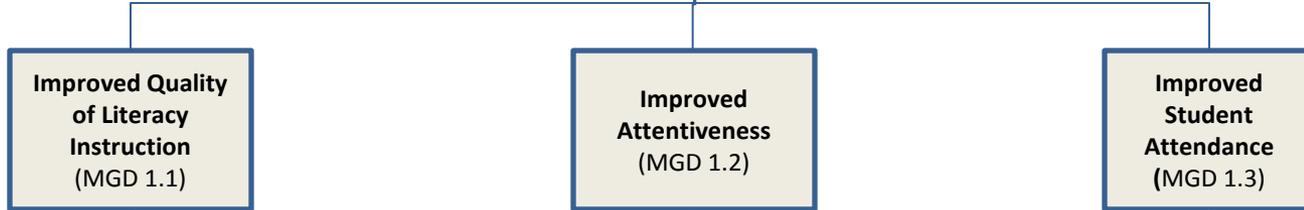
## Increased Use of Health and Dietary Practices



# McGovern-Dole Results Framework

#1

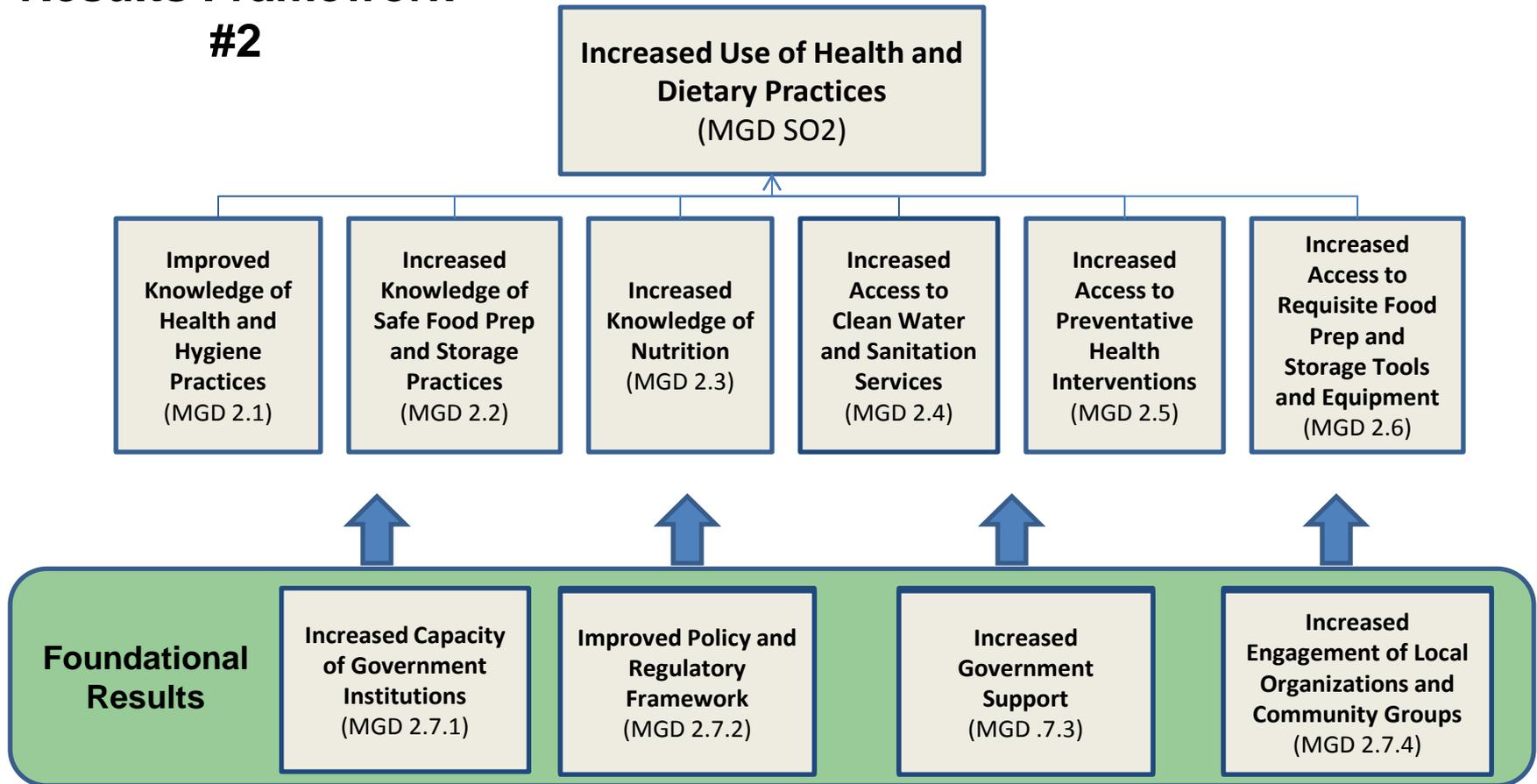
Improved Literacy of School-Age Children (MGD SO1)



**A Note on Foundational Results:** These results can feed into one or more higher-level results. Causal relationships sometimes exist between foundational results.

# McGovern-Dole Results Framework

## #2



**A Note on Foundational Results:** These results can feed into one or more higher-level results. Causal relationships sometimes exist between foundational results.

# **Memorandum of Understanding between USAID and USDA**

- **Strengthening collaboration in countries where both McGovern-Dole and USAID Education projects exist**
- **Facilitating exchange of best practices, monitoring and evaluation protocols**
- **Increasing engagement with host-country governments, including long-term continuation of the school feeding and educational support initiatives**



# Food for Progress Program



# Food for Progress Funding:

- \$40 Million – Transportation Cap
- \$150 Million – Commodities
- \$15 Million - Administration



# **Food for Progress Country Selection Criteria**

- **Priority Country Determination Factors:**
  - **Middle Income Countries (GNI up to \$9,561)**
  - **Post coverage and ability to monitor agreements**
- **Other Considerations:**
  - **Absence of civil conflict**
  - **Alignment with USG and other donor strategies**

# Possible Food for Progress Priority Countries for FY 2016

Africa	Asia	Latin America
Angola	Bangladesh	El Salvador
Burkina Faso	Laos	Guatemala
Liberia	Pakistan	Honduras
Malawi	Philippines	
Mozambique	Vietnam	
Uganda		
Zambia		

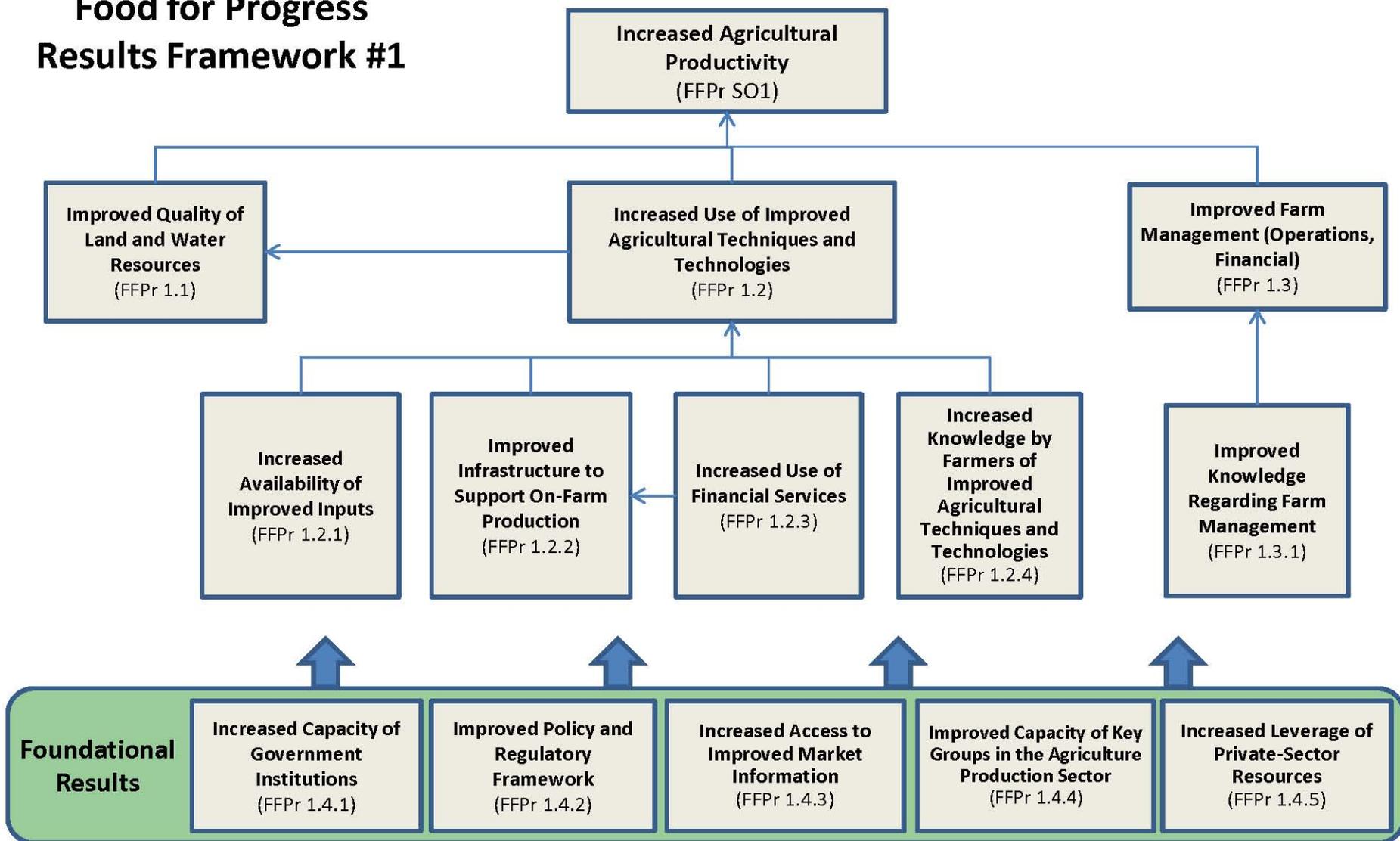
**Increased Agricultural  
Productivity**

**Expanded Trade of  
Agricultural Products**

**Sustainability: Private-  
public partnerships are  
important**

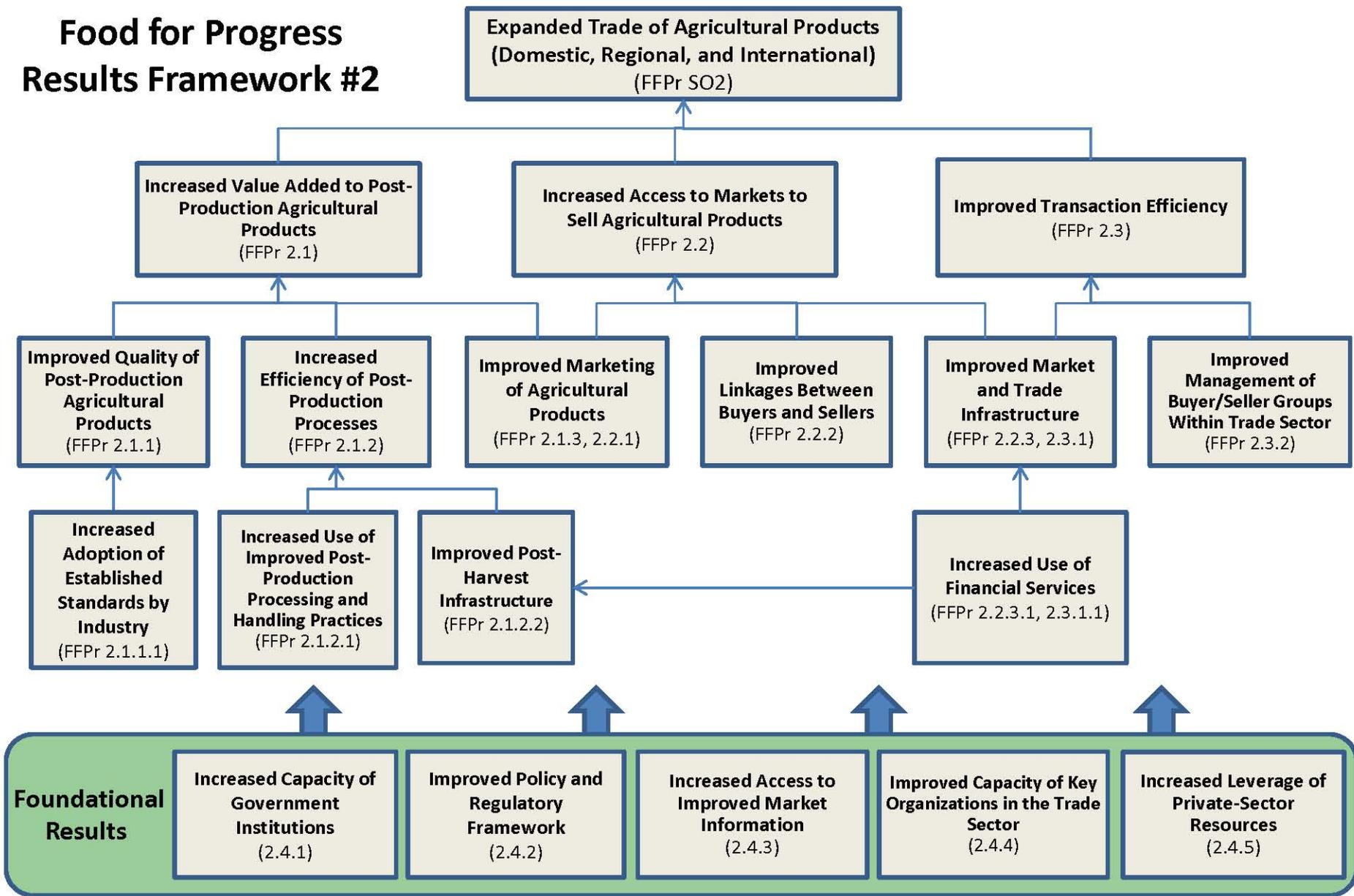


# Food for Progress Results Framework #1



**A Note on Foundational Results:** These results can feed into one or more higher-level results. Causal relationships sometimes exist between foundational results.

# Food for Progress Results Framework #2



**A Note on Foundational Results:** These results can feed into one or more higher-level results. Causal relationships sometimes exist between foundational results.



# **FY 2016 USDA Food for Progress (FFPr) and McGovern-Dole School Feeding (MGD) Solicitation Cycle March 24, 2015**

# New Products



**Paul Alberghine, Program Specialist (Health and Nutrition)**

# Micronutrient Fortified Food Aid Products Pilot (MFFAPP)

- Six grant agreements in Guatemala, Guinea-Bissau (two grants), Haiti, Cambodia, and Tanzania
- Field-testing and final data collection completed in five projects
- Five final, third-party evaluations. Sixth expected by July 2016
- New products tested:
  - Three formulations of ready-to-use, supplementary dairy pastes with International Partnership for Human Development
  - Poultry-based supplementary spread, *Spammy™* with Hormel Foods
  - Ready-to-use lipid-based supplementary paste with Meds & Foods for Kids
  - Iron-fortified *Ultra Rice* product with Program for Appropriate Technology in Health
  - Three fortified blended foods – SSB, SCB and CSB 14 – pilot ongoing through FY 2016





United States  
Department of  
Agriculture



Foreign  
Agricultural  
Service

# New Products



# Fortified Milled Rice - available

- Cost-effective, culturally appropriate strategy to address micronutrient deficiencies and malnutrition
- Ideal vehicle to improve micronutrient health without requiring consumers to change their purchasing or cooking habits
- Current USDA specifications for fortified milled rice cover both extruded and rinse-resistant coated kernels
- Extruded – rice can be extruded and shaped into partially precooked grain-like structures resembling rice grains
- Technical challenge is to produce fortified rice kernels that resembles natural rice and resists normal meal preparation and cooking processes

# Fortified Milled Rice cont'd

- Rinse-resistant coated – rice can be fortified by adding micronutrient powder to the rice that adheres to the grains or spraying the surface of rice grains with a vitamin and mineral mix to form a protective coating
- Technical challenge of the coating technology is retaining the micronutrients during pre-soaking in water which is a common practice in developing countries (current specifications guarantee 80% retention)
- Cost differences – extruded kernels add approximately 6% and rinse-resistant coated add approximately 2% above the cost of a regular MT of milled rice
- USDA and USAID are currently working on the first solicitation for fortified rice that will likely be released in the coming months



Milled Rice

Fortified Kernels

Fortified Rice (blended)

# USDA Commodity Requirements Document (CRD) for Fortified Milled Rice

- USDA's Farm Service Agency (FSA) released the revised specification for "MR24 Milled Rice and Fortified Milled Rice" on July 8, 2014
- The specifications can be found at:  
[http://www.fsa.usda.gov/Internet/FSA\\_File/mr24.pdf](http://www.fsa.usda.gov/Internet/FSA_File/mr24.pdf)
- CRD covers both extruded and rinse-resistant coated kernels but excludes "dusted" rice
- Rice-premix must be sourced from U.S. companies using domestic raw materials/ingredients
- Eight specific micronutrients must be included in the rice-premix: Vitamin A, B1, B3, B6, B12, Folic Acid, Iron and Zinc
- Final fortified rice blend needs to come pre-blended with traditional rice, with no modification to rice preparation and cooking required

# Lipid-Based Nutrient Supplements (LNS) – under development

- Lipid-based products designed to add protein, calories and micronutrients including, iron, iodine, zinc and Vitamins A and B12 to malnourished diets
- Products contain peanuts, sugar, vegetable oil, dairy, vitamin and mineral fortification and in some cases soy
- Provide excellent source of energy, protein and essential fatty acids
- Ready to eat from the packet and do not require cooking
- USDA working with Edesia Global Nutrition Solutions to develop the specifications to add three distinct LNS products covering all three MGD beneficiary groups:
  - LNS-Infant – targets children 6-24 months in the complimentary feeding period
  - LNS-PLW – targets pregnant and lactating women
  - LNS-RUSF – targets school children three years or older to complement foods available during school hours (MFFAPP Haiti)
- All three products have 18-24 month shelf-life

# Fortified Poultry-Based Spread (FPBS) – under development

## Fortified Poultry-Based Spread:

- Shelf-stable, nutrient-rich supplementary food made with poultry (turkey and/ or mechanically separated turkey)

## Qualities of FPBS:

- Naturally provides:
  - High-quality protein
  - Biologically available iron and zinc
  - B-complex vitamins
- Fortified with additional vitamins and minerals
- Provides dietary diversity
- Mixes easily into traditional diets (ingredient)
- Consistency of pâté
- Easily open, recyclable 85 gram aluminum can
- Three year shelf-life
- USDA has developed a draft Commodity Requirements Document for FPBS and expects to finalize this document soon



# New Fish/Seafood Products – under development

- In addition to Canned Pink Salmon, the Alaska Seafood Management Institute (ASMI) is in the process of working with USDA to add Canned Herring to the commodity list
- Herring, less expensive per MT than salmon
- ASMI has carried out consumer acceptability studies with herring in Guatemala, Uganda, Ghana, Mozambique and Guinea-Bissau
- ASMI is also developing additional fish/seafood products aimed at providing high quality marine protein and omega-3 fatty acids for potential use in international food assistance programs
- Alaska Salmon Powder (ASP) – using modern processing methods salmon waste (remaining flesh, bones and skin) is being turned into low-fat, low-moisture protein powders that contain up to 80% protein
- ASP can be added to soups or porridges made with fortified blended foods to add high levels of quality protein to the diets of beneficiaries
- ASMI is currently carrying out acceptability trials with ASP in the Republic of Congo
- According to ASMI, Alaska's commercial fisheries produce more than 200,000 MT of fish waste each year so there are environmental benefits to ASP
- Products have extremely long shelf-lives with the canned salmon/herring at 6 years and the powder product at 3 years

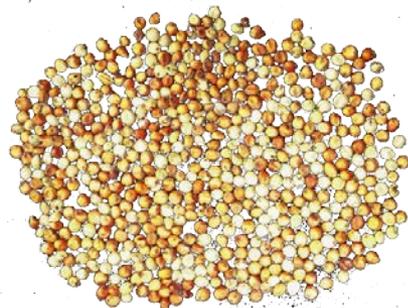
## Fortified Blended Foods – under development

Kansas State University is developing and field testing new formulations of three novel, extruded, high protein fortified blended foods (FBFs) in Tanzania:

- Sorghum-cowpea blend (SCB) made with 39% cowpea flour, 25% sorghum flour and 9% vegetable oil
- Sorghum-soybean blend (SSB) made with 48% sorghum flour, 16% soy flour and 9% vegetable oil
- Corn-soy blend (CSB14) made with 48% corn flour, 15% soy flour, 9% vegetable oil and 10% whey protein concentrate which contains 80% dairy protein
- FBFs will be made into porridge mixes that can be used for supplemental feeding and nutrition programs for infants and children below the age of five

## Fortified Blended Foods cont'd

- Products also enhance the use of U.S. sorghum, soybeans and cowpeas for value-added food applications
- Use can lead to greater demand for these drought-tolerant crops in Africa and reduce the current dependence on corn
- Research and development on non-GMO food aid commodities, such as sorghum and cowpeas, is also important to food aid recipient countries that restrict the imports of GMO
- KSU studies will be completed in July 2016



# Production of FBFs at KSU



# Anticipated Next Steps

- As results of the trials continue coming in, these new products will be reviewed for cost effectiveness, nutritional value, and quality assurance
- FAS will continue working with the Farm Service Agency and USAID in adding new options to USG commodity list designed to better meet the nutritional needs of intended food aid recipients



# **FY 2016 USDA Food for Progress (FFPr) and McGovern-Dole School Feeding (MGD) Solicitation Cycle March 24, 2015**

# Project Monitoring and Evaluation

**Amy R. Ritualo**

**Program Analyst (Evaluator)**

**Monitoring and Evaluation  
Staff**

# Food Assistance Reporting

- **USDA Strategic Plan**
  - Obj 3.1 Ensure US agricultural resources contribute to enhanced global food security
- **FAS Strategic Plan**
- **Congressional Budget Justifications**
  - FY 2016 Budget Guidance “...key goals for this year's budget process are to: (1) support agency efforts to use evidence, evaluation, and data as tools to improve program outcomes and (2) support agencies in scaling up new approaches that have been tested and shown to work.”
- **Feed the Future Whole of Government Initiative**
  - Feed the Future Indicators
  - Feed the Future Learning Agenda and Impact Evaluations
- **Other Reports**

# Performance Indicators

- **USDA Standard Indicators**
- **Use Standard Definitions**
- **Indicator Disaggregation**
- **Data Sources and Timeframe for Reporting**
- **Focus on Results**

# Evaluation

- **Monitoring vs. Evaluation**
- **Comprehensive Evaluation Designs**
- **Rigorous Evaluation Designs**
- **Dedicated Resources to Evaluation**

# What's Next?

- **USDA Evaluation Staff**
- **USDA M&E Guidelines and Resources**
- **USDA Training on Performance Indicators and Evaluation Topics**
- **Building the Evidence Base – MGD and FFPr Learning Agenda Contracts**
- **USDA Managed Evaluations**

# M&E Contact Information

**Kari Foley**

**Email:**

**[Kari.Foley@fas.usda.gov](mailto:Kari.Foley@fas.usda.gov)**

**Tel: (202) 690 – 0180**

**Amy Ritualo**

**Email:**

**[Amy.Ritualo@fas.usda.gov](mailto:Amy.Ritualo@fas.usda.gov)**

**Tel: (202) 708 - 1697**



United States  
Department of  
Agriculture



Foreign  
Agricultural  
Service

**Have questions or general comments?**

**Please send them to:**

**Ansu John at:**

**[Ansu.John@fas.usda.gov](mailto:Ansu.John@fas.usda.gov)**

**202-649-3862**